



JOB DESCRIPTION

Service Field Technician

- 5 years experience with fire alarm
- Basic DC electronic theory knowledge
- Current CA State Certification (DIR/DAS Blue Card) for Fire/Life Safety or General Electrician
- NICET Certification preferred
- Must have a working knowledge of the NFPA 72 & UL Requirements
- Must be able to read and interpret blueprints, schematics, and other technical specifications.
- Must be responsible, self-motivated, self-starter, personable and well organized.
- Superior customer service skills to deal with both internal and external customers.
- Ability to manage multiple tasks simultaneously.
- Strong interpersonal skills; ability to work with diverse groups.
- Proficiency in the use of personal computers including such programs as MS Word, Excel, and Outlook.
- Ability to demonstrate planning, organizing and implementing skills which allow the successful completion of a project by a specific due date.
- Must be able to effectively handle stressful situations.
- Must be able to lift at least 20 pounds
- Must be able to read and effectively interpret general business documentations.
- Must have a working knowledge of various fire suppression systems (i.e. Water (wet & dry), pre-action, deluge, dry chemical, foam, CO2) and how to secure them for testing.
- Must be able to climb ladders, pull cables, and work in confined and high spaces.
- Must possess and maintain a valid driver's license.
- Ability to effectively communicate in written form and verbally in English

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